

# VOICE SYSTEM COMPARISON CHECKLIST

We created this handy, complimentary checklist for you to utilize as you embark on purchasing a new phone system for your community bank. Are all your requirements fulfilled?

YOUR BANK'S REQUIREMENTS	PBX/Key	IP PBX	Hosted Voice	BITS Hosted Voice
<b>FINANCIAL BENEFITS</b>				
Low upfront capital costs	✓		✓	✓
Standardized equipment		✓	✓	✓
No voice circuits required (PRI/POTS)			✓	✓
System upgrades included			✓	✓
Maintenance costs included				✓
Unlimited moves, adds, and changes		?	?	✓
Fixed monthly expenses				✓
Support costs included			✓	✓
Infinite scalability			✓	✓
Unlimited local & long distance				✓
<b>BUSINESS CONTINUITY</b>				
Hosted IP Phone System			✓	✓
Redundant Phone System		?		✓
Redundant Voice Connectivity				✓
Business Continuity Call Forwarding		?	?	✓
Managed Quality of Service		✓	✓	✓

YOUR BANK'S REQUIREMENTS	PBX/Key	IP PBX	Hosted Voice	BITS Hosted Voice
<b>ENHANCED PRODUCTIVITY</b>				
Optional Contact Center at zero upfront cost	✓		?	✓
Unified Messaging (voicemail to email)		✓	✓	✓
Single Number Reach		✓	✓	✓
Fax and eFax Support		✓		✓
High-Quality Voice				✓
Unlimited simultaneous calls			✓	✓
Attendant Console		?	?	✓
Detailed Call Reporting		✓	✓	✓
<b>OPTIMIZED FOR COMMUNITY BANKS</b>				
Voice over private network		✓		✓
SOC 2 certified			?	✓
Exclusively serving community banks				✓
Up-time Monitoring (circuits & phones)				✓
Proactive Troubleshooting (circuits & phones)				✓